

Safety and Security

Park Hours are Subject to Change, Dial 0 for Hours.

All lifeguards on duty are American Red Cross certified.

Our staff is available so your experience at our waterpark is of the utmost enjoyment while remaining safe.

Valid wristbands are required for entrance to the waterparks. No exceptions!

Life jackets are available inside the park at no charge (limited supply available).

Pool towels and life jackets may not leave the waterpark area.

FOR YOUR SAFETY, THIS FACILITY ROUTINELY CONDUCTS SAFETY TRAINING WITH STAFF. FOR MORE INFORMATION, PLEASE SEE A HEAD LIFEGUARD OR THE AQUATICS MANAGER.

General Rules Throughout the Waterparks

- No running.
- No diving or jumping into pools. No dunking, shoulder riding, double riding or chains. No horseplay.
- Valid wristband is required to be worn at all times.
- Pool towels are not to leave the park. One towel per person please.
- Carry-in coolers are prohibited.
- Swim diapers are available for purchase.
- Diaper changing facilities are located in locker rooms. Do not change diapers on the deck area.
- Non-approved flotation devices are prohibited.
- Children under 12 years of age must be accompanied by an adult.
- Water toys are not permitted.

Tips For Enjoying Your Waterpark Experience

- Lifeguards are highly trained, please adhere to their instructions at all times.
- Lifeguards and staff are stationed at water areas for general observations.
- Please read all signs posted inside the waterpark.
- Inner tubes and life jackets are provided at no charge.
- Please do not lose sight of your children.
- Children under 42" and inexperienced swimmers should wear life jackets.
- Must be 48" or taller to ride the Super Loop Speed Slide and Tantrum Twist.
- Lockers are available for a fee inside the locker rooms and Atrium Waterpark.
- Hours of operation are subject to change.
- Please be aware that training is conducted at random times throughout the day.

Safety and Security (Continued...)

Fire Safety

The hotel is protected by the most up-to-date fire prevention devices and alarm systems. Please make yourself aware of the emergency procedures listed here to further enhance your safety and security. Your defense against a fire is to plan ahead.

Locate the two exits nearest your room. Be sure they are unlocked and unblocked. Then count the doors between your room and exits so you will have a reference point if it is smokey or dark.

When you hear an alarm, ACT, do not simply investigate.

If the fire is in your room, get out and close the door. Alert your neighbors. Once out, report the fires.

If the fire is not in your room, leave if you can. First, feel the door. If it is cool, open it slowly and go to the nearest exit. Crawl if there is smoke. Fresher air will be at the floor. Take your key card so you can go back if you cannot use the exits.

NEVER USE ELEVATORS DURING A FIRE. They could stop at the fire floor.

If your door is hot, do not open it. Your room may be the safest place to be. Seal all cracks with wet towels. Shut off fans and air conditioners. Call the fire department and wait to be rescued. Signal from your window.

Traveler Safety Tips

Do not answer the door in a hotel or motel room without verifying who is there. If a person claims to be an employee, call the Front Desk and ask if someone from their staff is supposed to have access to your room and for what purpose.

When returning to your hotel or motel late in the evening, use the main entrance of the hotel. Be observant and look around before entering parking lots and before leaving your vehicle.

Close the door securely whenever you are in your room and use all of the locking devices provided.

Do not needlessly display guest room keys in public or carelessly leave them on restaurant tables, at the swimming pool or other places where they might be stolen.

Do not draw attention to yourself by displaying large amounts of cash or expensive jewelry.

Do not invite strangers to your room for any reason.

Do not leave valuables in your vehicle.

Check to see that any sliding glass doors or windows and any connecting room doors are locked.

If you are traveling with children, provide adult supervision and know their whereabouts at all times.

If you see any suspicious activity, please report your observations to the management.