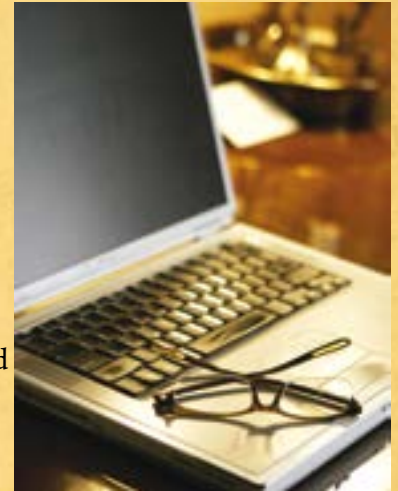


Guest Services (Continued...)

Wireless Internet Available Here

Wireless Connection Instructions

- Step 1** With your computer turned on, set your wireless adapter SSID to **Guest Access**
- Step 2** Launch your Web Browser
- Step 3** Accept the terms and conditions
- Step 4** Type your **email address** into the email address field and you should be directed to zehnders.com
- Step 5** You now have access to the Internet



Troubleshooting Tips:

If you are unable to connect after completing the 4-step connection process, do one or more of the following:

- 1.** If you are having trouble connecting to **Guest Access** SSID, please make sure your firewall is set to enable connection to unknown networks.
- 2.** Click **Start**. Under **Settings** (or **Control Panel**) click **Network Connections**. Right click on the **Wireless Network Connection** for your wireless network card. If the word “**Enable**” appears, select it. Repeat the 4-step process above.
- 3.** Click **Start**. Under **Settings** (or **Control Panel**) click **Network Connections**. Right click on the **Wireless Network Connection** for your wireless network card and select **Properties**. Click the **View Wireless Networks** tab at the top of the **Properties** window. Click the **View Wireless Networks** button. Select **Guest Access** and click **Connect**. Repeat steps 2 through 4 above.
- 4.** Click **Start**. Under **Settings** (or **Control Panel**) click **Network Connections**. Right click on the **Wireless Network Connection** for your wireless network card and select **Repair**. When the repair is complete, repeat the 4-step connection process above.

If these tips did not help you connect, please contact your corporate IT Department for advanced technical support.

Note: Zehnder's provides complimentary wireless Internet and cannot guarantee the strength of wireless Internet signal nor that your equipment compatibility will allow for the use of our service. The Service may not be uninterrupted or error-free and you use the Service at your own risk. Further, you agree to the Terms and Conditions set forth during connection.